

SYREX PRIVACY POLICY

Syrex (Pty) Ltd (Syrex/we) respects the privacy of its customer, users, resellers, agents, and suppliers' (you) personal information. Syrex endeavours to protect your personal information through the use and interaction this website and all associated products and services.

In this Privacy Policy we describe how we collect, use and store your personal information:

1. Syrex will protect the confidentiality of your information, and use your information only for the purpose permitted or required.
2. Syrex will not collect or process your personal information without obtaining your consent. By reading these terms and using the Syrex website you are accepting the terms and conditions of this Privacy Policy, and thereby provide Syrex with consent for the processing of your personal information and accepting the practices described in this Privacy Policy.
3. Syrex will use your personal information to provide you with products and/or services. Syrex also conduct credit checks, will only releases your information to a third party under the following circumstances which is not exhaustive:
 - 3.1. Where we have an underling contractual relationship with third parties to deliver the services and/or products to you;
 - 3.2. To prevent and detect fraud, information security and privacy incidents and other crimes as well as recover debts;
 - 3.3. When directed by your written instruction;
 - 3.4. When directed by an order of Court;
 - 3.5. To the Independent Communications Authority of South Africa for the purpose of compiling, verifying or auditing any reports, accounts or other information required in terms of the Electronic Communications Act, 2005 and the regulations made pursuant to that Act; and
 - 3.6. In terms of any applicable laws and/or regulations.
4. Syrex takes reasonable measures to ensure the security and integrity of information submitted by you or collected by this website, but cannot under any circumstances be held liable for any loss or other damage sustained by you as a result of unlawful access to or dissemination of any Personal Information by a third party.
5. Syrex is not responsible for the privacy practices of or the content on sites linking out of the Syrex network. You agree to exclude Syrex from any liability arising from your access to sites other than those on the Syrex network.
6. Note that, as permitted by the Electronic Communications and Transactions Act 25 of 2002, Syrex may use Personal Information collected to compile profiles for statistical purposes. No information contained in the profiles or statistics will be able to be linked to any specific user.

7. You consent that we may transfer your information cross border for business purposes, performing contractual obligations and to protect your best interest. All information transfers will comply with the applicable laws.
8. Syrex will keep records of all Personal Information collected and the specific purpose for which it was collected for a reasonable period of time from the date on which it was last used.
9. Syrex reserves the right to amend the terms and conditions of this Privacy Policy at any time without notice. It is your duty to remain appraised of the current version of these terms and conditions.

If you have any queries about this Privacy Policy please contact us by emailing accounts@syrex.com

